

HiPath 1100

HiPath 1120 HiPath 1150 HiPath 1190

SIEMENS

Global network of innovation

System Telephones Profiset 3030 E822/E821 ST

Quick Reference Guide

Explanation of symbols

| Symbol | Explanation |
|--------------------------|---|
| 88 , 8 , 🕌 | Enter numbers, keys, password, internal or external numbers, etc. |
| U | Signaling with a short beep |
| * | Lift/Replace the handset |
| | Start conversation |
| • | Press the Flash/Fil key. |
| ③ | Service Menu/Feature key |
| Consultation | Programmable key deleted |
| 2nd Call | Programmable key is ON |
| □ Ö | Blinking programmable key |
| (A) (T) and (L) | Navigation keys |

Numbering plan

| Description | HiPath 1120 | HiPath 1150 | HiPath 1190 |
|-------------------------------------|-------------------------|------------------------|-------------|
| External line | 801 to 808 | 801 to 832 | 801 to 845 |
| Extension, including S ₀ | 11 to 30 | 11 to 60 610 to 645 | 101 to 240 |
| Group of external lines | | 0, 890 to 899 | |
| Internal subscriber group | | 770 to 779 | |
| Hunt Groups (HG) | 780 to 789 | | |
| UCD subscriber group | 790 to 799 | | |
| Carrier | 9 | | |
| EVM - Default internal number | 790 | | |
| EVM - Message ports | 7491 to 7492 | | |
| EVM - Virtual ports | 744 to 747 | | |
| Fax/DID - Virtual message ports | 740 to 743 | | |
| USB/CAPI line | 1 | 0 | 100 |
| Substitution for * and # | 75 and 76 (accordingly) | | |

Profiset 3030, E 822 and E 821 ST system telephones

| Function | Profiset 3030 | E822 ST | E821 ST |
|-----------------|---------------|---------|------------|
| Display | 3 lines | 2 lines | |
| Navigation keys | | | |
| Speaker | (1) | • | |
| Menu | | | |
| Feature | ③ | (F) | (F) |
| Flash/Fil | © | • | • |
| Mute | (S) | | |
| Call forwarding | - | | • |
| Parking | _ | | @ |
| Redialing | →→ | | • |

Display indications

Profiset 3030



- The first line displays time and date.
- The second line displays information such as the number of the extension called and system messages.
- The third line displays the extension number and system messages pertaining to feature selection
 options. When '> or "N symbol appears next to the line, it means there are additional selection
 options. To scroll through the available options use the navigation keys. To select an option press the
 Enter key. When the "A or "N symbol appears next to the line, it means there are additional lines to
 display. Select the "Menu" key to access the next line or the previous line.

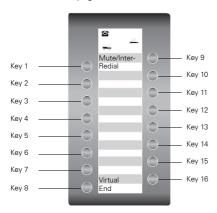
E822 ST



- The first line displays time, date, day of the week, number of the extension called, and number of system messages.
- The second line displays the extension number and system messages pertaining to feature selection
 options.
 If the ">" appears on the right, it means there are more selection options available. To navigate
 - If the ">" appears on the right, it means there are more selection options available. To navigat through the options use the arrow keys. To select an option press the confirmation key.

Configuring the keys

Programmable keys are available on two key banks on the "Virtual keypad." The default key configuration for bank 0 is shown below. For bank 1, only the "Virtual keypad" key is configured by default. All other keys are available and can be programmed.



Notes:

The **Mute/Internal** key will function as **Internal** when Automatic seizure of an external line is activated. in all other cases it functions as **Mute**. On the E821 and E822 ST system telephones the **Mute** function cannot be assigned to a programmable key.

On E 821 ST system telephones the **Redial**key functions as a **Consultation**.

See the User manual (A31003-K1160-B802-*) or the HiPath 1100 Manager for information on how to program keys. Labels for programmable keys can be printed/changed using the "Printing Labels" service on the HiPath 1100 Manager.

System telephone settings can be configured individually according to each user's preferences. For further information on how to configure a system telephone, see the manual included with the unit.

Feature

Features can be selected as follows:

- Using the navigation keys in the Main Menu
- 2. Using the Feature key then browsing the feature option list
- 3. Using the Feature key and its associated Feature Code
- 4. Using a programmable key
 - Using the feature code

System telephone functions

| Accessing a mailbox | Mailbox key programmed for MWI |
|---------------------------------|--|
| Call charge consultation | 26 5 |
| Call forwarding | Call forwarding |
| Call forwarding - Deactivation | Call forwarding |
| Parking | Parking 0 to 9 slot |
| Parking - resuming a call | Parking 0 to 9 slot |
| Flash on external analog line | • |
| Headset - Activation | *49 2 |
| Headset - Deactivation | 800 |
| Caller List | ⊕ (3) (2) list (4) (2) and (4) |
| Programming a feature for a key | Select a key feature to be programmed and Select a key feature to be programmed and Select a key |

| Redial | Redial | |
|-----------------------|---|--|
| | or | |
| | •• | |
| Speaker | Activate/deactivate speakerphone | |
| | Activate/deactivate speaker | |
| Virtual keypad | Virtual keypad = the "Virtual keypad" is active | |
| | Virtual keypad = "Main keypad" is active | |
| Checking relay status | 8900 | |

Seizure of an external line

| Feature | Code |
|--|---|
| External call | O []] |
| External call using a group of external lines | 890 899 📜 external line |
| Seizure of a specific external line | 800806 🖔 |
| Internet Access Activation | *493 external line |
| Internet Access Deactivation | ## external line |
| External line reservation Busy | 1)Wait for 1 Phone rings rexternal or |
| | 2) 🛞 🚱 🔞 . 🖚 Phone rings 🔑 📳 external 🗬 |

Functions used when making calls

| Feature | Code |
|---|---------------------------------|
| System speed dialing | \$7 +000249 |
| Individual speed dialing | ♦७ + ♦०♦० ~ |
| Individual speed dialing Programming | ★92 + ★0 ★4 |
| | CHANGE? number |
| | SAVE? wait \(\int \) |
| Speakerphone auto-answering mode Activation | ★⑤ wait ∫ |
| Speakerphone auto-answering mode Deactivation | # g 6 wait ∏ |
| Direct communication call | extension with system telephone |
| | wait for 🎵 🗬 record messagem |
| Internal call | extension |

| Calling a call group (CG) | 770-779 |
|--|---|
| Calling a Hunt group (HG) | 780 - 789 |
| Calling a UCD subscriber group | 7 90 - 7 99 |
| Urgent Call (busy extension) | 1) (busy) Wait for \square |
| | 2) 🔑 📳 ((busy) 🏵 🛠 🗗 🔾 |
| Hotline (If programmed) | ンベ |
| Warmline (If programmed) | → Wait • |
| Override (busy extension) | busy |
| LCR Bypass | Carrier + number |
| View timeout | 866 |
| Silent Monitoring busy extension | ★③44 busy extension ▽ |
| Recall Activation (Extension does not answer or is busy) | 1) no answer RECALL? or $\textcircled{*}$ or |
| busy) | Wait. Phone rings |
| | or |
| | 2) Wait for \(\int \frac{1}{2} \) Wait. Phone rings \(\int \frac{8}{2} \) |
| Callback Deactivation | 8 |
| Carrier | 9 |
| Using a temporary MSN to make a call | MSN slot or MSN number |
| | external line external number |

Functions used during calls

| Feature | Code |
|--|---------------------------------|
| Account code | (*) (*) account code (*) number |
| Conference | Consultation number |
| Consultation (To end a consultation, wait for the call to be disconnected) | Consultation |
| Parking | ~ |
| Retrieving a parked call | #66+09 🗸 |
| Retrieving a parked external call | ※ ⑥③+∰ line ~ |
| Toggle (Use after consultation for answering a second or urgent call) | ~ ® ⊕Ø ~ |

| Suffix dialing | + data |
|---|--------------------------------|
| Retrieving a call on hold | (if busy or no answer) |
| Transfer (When an external analog line programmed as "Type of answering signal" or a digital line is being used, you must wait for an answer before transferring the call. For transfers without consultation, there is no need to wait before answering) | Internal extension External |
| | TRANSFER? |

Functions used when receiving calls

| Feature | Code |
|--|--|
| Accessing a mailbox | Voice mail group |
| Answering Call waiting | ③ ★66orororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororororor<li< td=""></li<> |
| | CALL WTNG? |
| Group pickup | or CALL PCKP GRP? |
| Individual pickup | *69 # extension |
| Call forwarding on an analog line: | |
| Call forwarding to an external number | ₩ 1 external line • |
| Internal call forwarding | extension, voice mail group, call group or Fax/DID |
| Call forwarding Deactivation | #00 |
| Call forward no answer or busy Activation | extension voice mail group , Call group or external line |
| Call forward no answer or busy Deactivation | 800 |
| Do not disturb Activation | 397 1 |
| Do not disturb Deactivation | 897 1 |
| EVM: | |
| Consultation at the extension being used | 7 9 0 VM group password |
| Consultation from another extension | 200 VM group password extension |
| | |





password

Miscellaneous functions

| Feature | Code |
|---|---|
| External door extension Door opening | ③ ↔ 6 ①○ ↔ 6 ① ☐ extension |
| General alarm Deactivation | #9000 password |
| Electronic lock password change | current password new password confirm new password |
| Electronic lock Activation | *66 password |
| Electronic lock Deactivation | #66 password |
| Busy signal when extension is busy Activation | *9000 • |
| Busy signal when extension is busy Deactivation | #9000 |
| System programming mode Activation | ३ 95 password ∫ codes |
| Deactivating Features (Call forwarding, do not disturb, headset, data protection, alarm clock, callback and speakerphone auto- answering) | ⊕0 |
| Language/Country settings | ※⑤⑥①② 性 country code |
| Call group (CG) and Hunt group (HG) Login | group (if it belongs to more than one |
| Call group (CG) and Hunt group (HG) Logout | group (if it belongs to more than one |
| Room monitor (Babyphone) | ★83 7~ |
| Music on Hold Activation | ※9410 Music |
| Music on Hold Deactivation | #9000 |
| Remote configuration HiPath 1100 Manager | %992 |
| Remote configuration Using an MF telephone | The local programming extension is talking to the remote programmer: |
| | Remote programmer must provide: |
| | password programming codes. |
| | 2) The remote programmer dials the system and is attended by the Fax/DID feature: |
| | programming codes. |
| Data protection Activation | *4 90 |

| Data protection Deactivation | ⊕000 Л |
|--|--------------------------|
| Relay Activation (only for HiPath 1120) | % 90 |
| Relay Activation (only for HiPath 1120) | #90 |
| Night service Activation | ♦4 password |
| Night service Deactivation | ## password |
| Call waiting tone Activation | ⊁⊞87 Л ~ |
| Call waiting tone Deactivation | ≻ 837 . ~ |
| COS (Class of service) Changeover | *608 extension password |

Alarm clock

| Feature | Code |
|--|--|
| Alarm clock (Daily) | ************************************* |
| Alarm clock (Daily, except weekends) | *460 time (e.g 1230) |
| Alarm clock (After a specified time period) | *463 time (e.g 1230) |
| Alarm clock (For a specified date and time) | ★ 16 1 date/time (e.g 24121830) |
| Alarm clock Deactivation | ⊕06 ⊙ |

UCD subscriber group functions

| Feature | Code |
|---------------------------------------|------------------------------------|
| Agent available | ₩40 0 |
| Agent unavailable | #402 |
| Calling a UCD subscriber group | 790-799 |
| Logging into a UCD subscriber group | group (if the extension belongs to |
| Logging out of a UCD subscriber group | ##00 |
| UCD Agent in service | *40 3 |
| UCD Agent out of service | #40 3 |
| Show queue size to UCD agent | ₩005 |

Satellite PABX

| Feature | Code |
|---------|------|
|---------|------|

| Flash on external analog line | ⊕ €60 |
|-------------------------------|-----------------------|
| Operation as a Satellite PABX | 890 899 💆 line number |

Special functions for ISDN lines

| Feature | Code |
|--|--|
| Immediate call forwarding for MSN Activation | ♦600 ∰ external ☐ MSN |
| Immediate call forwarding for MSN Deactivation | ⊕600 |
| Call forwarding - no answer, for MSN Activation | *642 external 1 MSN |
| Call forwarding - no answer, for MSN Deactivation | #60 2 / |
| Call forwarding for MSN when the line is busy Activation | ★643 external 1 MSN |
| Call forwarding - busy, for MSN Deactivation | ⊕600 Л |
| Malicious Caller ID (Call Trace) | ⊗ ₩ 80 |
| Restriction for sending MSN Activation | *86 |
| Restriction for sending MSN Deactivation | #86 |
| Using Features provided by a Carrier on an ISDN network | ♦60 (3) external (3) ISDN code |



Note 1:

- For Korea the numbering plan changes as follows:
 a) Access to the group of external lines is done with digit "9" instead of "0" b) Calling an operator terminal is done with digit "0" instead of "9" c) Group call pickup is done with sequence "*0" instead of "*57" d) Recovery of a parked call is done with sequence "*57" instead of "*0"



Note 2:

Feature codes can be changed with the HiPath 1100 Manager. An expert should be consulted in this case.

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